

## IMPORTANT PHONE NUMBERS

### Contacting The Retirement Information Office at OPM.

1-888-767-6738 is used to discuss a variety of transactions affecting benefits such as asking for forms you need, requesting information, or reporting a death. It is answered by an automated answering system, which will guide you through a menu of topics annuitants call about most frequently. Between the hours of 7:30 AM and 7:45 PM eastern, Monday through Friday you will be given the opportunity to talk to a customer service specialist.

Sometimes, especially during normal duty hours, it takes perseverance to get beyond a busy signal. Rapidly hanging up and redialing usually proves successful. After the number is answered, it may take a while for a customer service specialist to respond.

### Contacting the Thrift Savings Plan Office

Contact the Thrift Savings Plan Office at 1-877-968-3778.

### Contacting The Social Security Administration.

Call Social Security at 1-800-772-1213.

Call Medicare at 1-800-633-4227.

### Contacting The Department of Veterans Affairs.

For VA benefits, call 1-800-827-1000

### Contacting the Defense Finance and Accounting Service (DFAS)

To report the death of a Military Retiree or Annuitant call 1-800-321-1080

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