



David J. Melton
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EDUCATIONAL HISTORY

Mr. Melton is a magna cum laude graduate of Northwestern State University located in Natchitoches, Louisiana. While attending college he was a member of the Sociology and Anthropology Clubs, Kappa Sigma fraternity, and President of the Association of Men Students.

WORK HISTORY

Mr. Melton began his career with the Social Security Administration in September 1976 as a Claims Representative in the New Iberia, Louisiana Field Office. During August 1979 he transferred to the Lake Charles, LA District Office and worked there as a Claims Representative, Operations Analyst, and Operations Supervisor. In June 1989, he transferred to the Winchester VA District Office. In June 1990, he was selected as the Field Representative for a 14-county district in Virginia and West Virginia that is serviced by the Winchester, Manassas, Culpeper and Martinsburg SSA field offices. He was responsible for the coordination of public information & education activities throughout the district. On March 6, 2005, Mr. Melton was selected as a Public Affairs Specialist for the Washington, D.C. Metropolitan Area. As a member of a 3-person public information team working in cooperation with 15 offices serving the District of Columbia, Maryland, Virginia and West Virginia, he is involved in a variety of public affairs activities. Through the establishment and maintenance of networks of working relationships, he consults with a wide variety of media outlets, governmental entities, special interest groups and key employers. He ensures the public is properly informed as to the solvency, direction and purpose of Social Security Administration programs. Mr. Melton also served as the Acting District Manager of the Martinsburg WV District Office on two occasions.

PERSONAL DATA

Mr. Melton is a Past-President of the Advisory Council to the Shenandoah Area Agency on Aging (SAAA) and is a past member of the Board of Directors of SAAA and the Shenandoah

Valley Independent Living Center (now Access Independence). He currently serves as a member of the Money Management Advisory Council with Loudoun Caregivers, Inc. in Leesburg, VA.

AWARDS

Mr. Melton is the recipient of the following awards:

- Philadelphia Regional Commissioner's Citation in September 1998 in recognition of exceptional contribution to the improved public understanding of the Social Security and SSI programs in the Manassas complex
- SSA Commissioner's Citation in September 2001 for providing excellent information on the Social Security Administration's programs to the residents of fourteen counties
- Philadelphia Regional Commissioner's Excellence Recognition Award in June 2007 for serving as part of the Seriously Injured Marines and Sailors (SIMS) Team working with the Department of Defense to provide services to military service members returning from Operation Enduring Freedom (OEF) and Operation Iraqi Freedom (OIF) who have been seriously injured in combat
- SSA Commissioner's Team Award in September 2007 for exceptional contributions and personal commitment to excellence as a member of the Assistance Team for Severely Injured Military Personnel
- SSA Deputy Commissioner for Communications Citation in June 2008 for outstanding accomplishments in helping SSA achieve the agency's communications goals
- Two SSA Deputy Commissioner for Communications Awards in June 2010. One award was received as a member of the MiND-TV Production Team for creating innovative and cost-effective vignettes that reaches millions of cable viewers as well as a global audience via the Internet. The second award was received as a member of the Washington, D.C. Public Affairs Team in recognition of his commitment to the American public in promoting SSA's programs, policies and service delivery methods
- SSA Deputy Commissioner for Communications Citation in August 2015 in recognition of incorporating the Area Work Incentives program into outreach for the Wounded Warriors to improve the service provided to the military community
- SSA Commissioner's Customer Service Award in March 2016 for dedication, commitment, and compassionate public and customer service to insured service members and their families

He has also received numerous other performance, special act, and service awards during his career.